Who's next in 2019?
- Small requests week
  - Apr 29

Dining Services
- Starting on May 13

Dean of Students Office
- Starting on Jul 22

Small requests week
- Jul 8

Currently working on:
- Center for Students with Disabilities
- Starting on Mar 4

In progress (details!)
- Center for Students with Disabilities
  - Notetaking - Peer Notes in MyAccess!
  - Automate Scanning documents with QR code for Exam accommodations (Senior Design Project)

Just Done!
- Small requests week
  - Feb 18

Off Campus Students Services
- Starting on Dec 10, 2018

Off Campus Students Services
- OCS - Add more graphs to the Dashboard in Hugo
- Let me identify repeat offenders.
- Add files (attachments and pictures) for properties
- Map improvements in Hugo
- Bulk update preventions in Hugo
- Upgrade internal libraries for Penn
- Upgrade mailer software
Small Expedite requests

**How does it work?**
We will work on small items that cannot wait your turn on a regular cadence. (First come, first served!)

Remember: We still fix right away any critical bug that prevents you from doing your work.

To request: send a ticket to SAIT@uconn.edu

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**When?**
- Small requests week 🕒 Apr 29
- Small requests week 🕒 Jul 8
- Small requests week 🕒 Sep 16

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**Backlog**
- Center for Students with Disability...
  - Students appear twice in "my new cases" in Oscars (reported by Bry)
    - Mark as resolved
  - Dean of Students Office
  - Off Campus Students Services
  - Olivia should not let staff click several times on "activate"
  - Dining Services
  - Students appear on the "new case" when they are not enrolled anymore.
  - Dining Services
  - Let us choose the values for "overall rating" in an evaluation.

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**Done**
- Center for Students with Disability...
  - Let instructors upload files with unicode characters
    - Feb 18
- Dean of Students Office
  - Changing dates in contact log in Olivia sometimes throws an error
    - Feb 18
- Dining Services
  - Dining - ticket#339343: rename some categories from foodpro, add a new one and modify the file import.
    - Feb 18
- Dining Services
  - Unicode error in George
    - Feb 18

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+ Add another card