

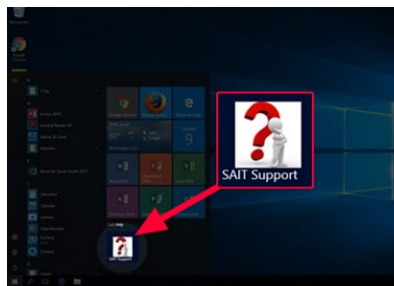
Support Topic

# Connect a Windows computer to your campus computer

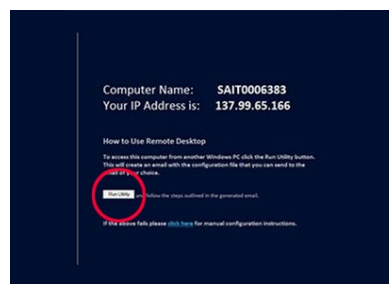
## FOR WINDOWS 10

### Instructions:

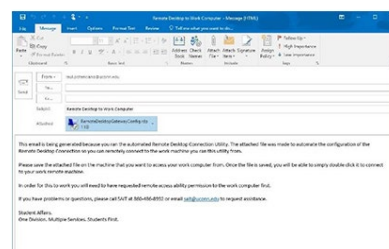
1. The following steps must be completed from your campus computer prior to connecting remotely. This step only needs to be completed once.
  - a. Click on the Windows Logo on the bottom left corner of your screen, then click the SAIT Support tile



- b. Click Run Utility. This will launch a new email message in Outlook.



- c. Type your email address in the To: field, then click send.



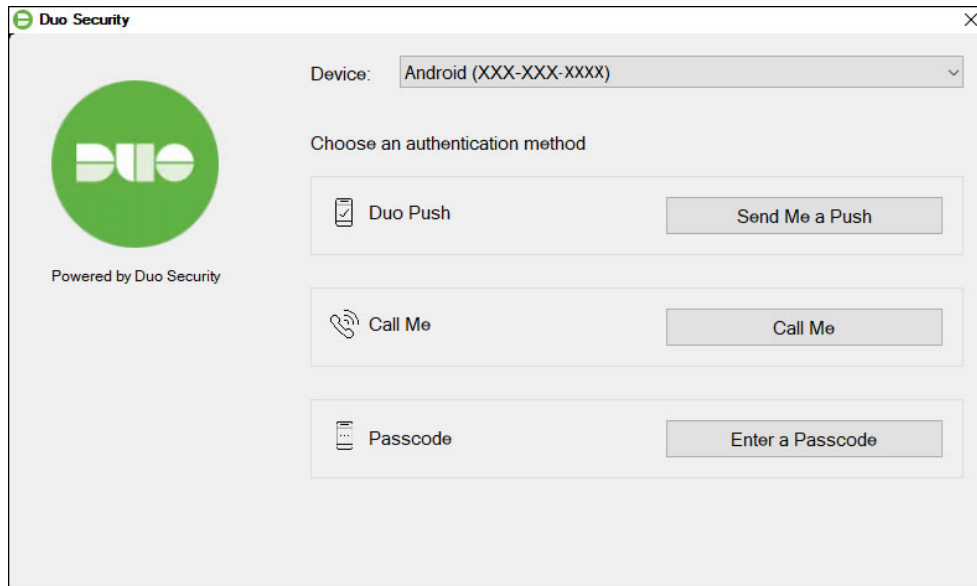
2. Open the email you sent to yourself and download the attachment “RemoteDesktopGatewayConfig.rdp.” This should go to your Downloads folder.
3. Go into your Downloads folder and double click on the “RemoteDesktopGatewayConfig.rdp” file to open it. (You might want to copy the RemoteDesktopGatewayConfig.rdp file to your desktop for easy access).



4. This will start connecting to your computer at work. When prompted, sign in using your NetID and the password you use to log into your work computer. If you choose to, check the box for Remember me. Click OK.

A screenshot of a Windows Security dialog box titled 'Enter your credentials'. The dialog box has a close button (X) in the top right corner. The main text reads: 'These credentials will be used to connect to the following computers:'. Below this, there is a list of two computers: '1. rds.sa.uconn.edu (RD Gateway server)' and '2. 137.99.00.000 (remote computer)'. There is a text input field labeled 'Password' with a blue border and a cursor. Below the password field, the text 'sa\Netid' is displayed. There is a checkbox labeled 'Remember me' which is currently unchecked. Below the checkbox, there is a link that says 'More choices' in blue text. At the bottom of the dialog box, there are two buttons: 'OK' and 'Cancel'.

5. You now must authenticate with Duo, then you should see the desktop of your work computer.



---

**For additional assistance, contact SAIT**

**Monday - Friday**

**8:00am - 5:00pm**

[sait@uconn.edu](mailto:sait@uconn.edu)

860-486-8992