

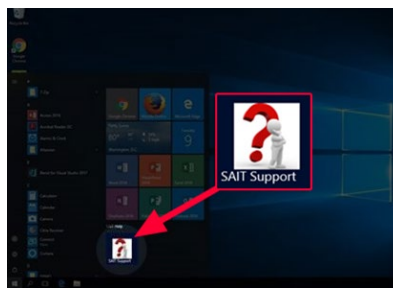
Support Topic

Connect an Apple Computer to your campus computer

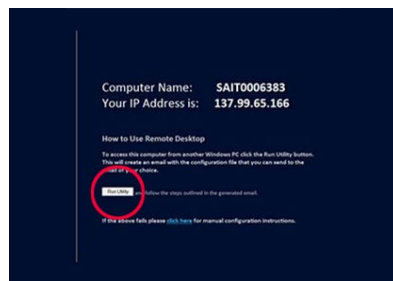
FOR MAC OS VERSION 10.2.12 or newer

Instructions:

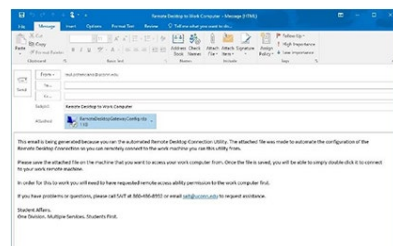
1. The following steps must be completed from your campus computer prior to connecting remotely. This step only needs to be completed once.
 - a. Click on the Windows Logo on the bottom left corner of your screen, then click the SAIT Support tile



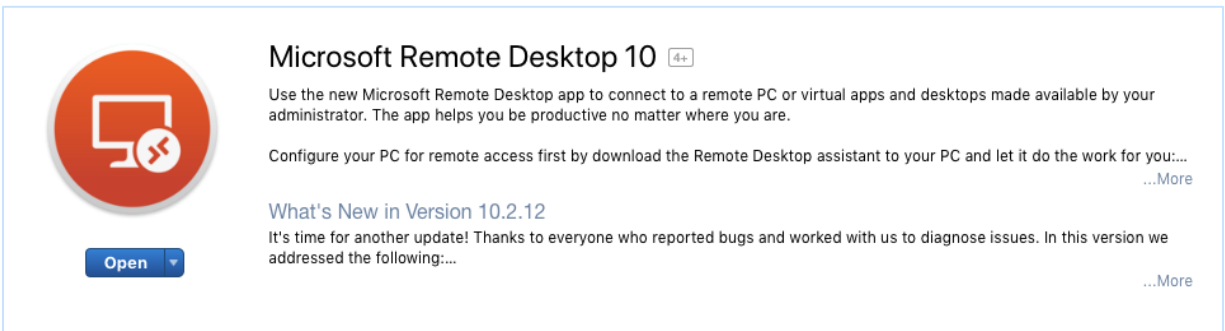
- b. Click "Run Utility". This will launch a new email message in Outlook.



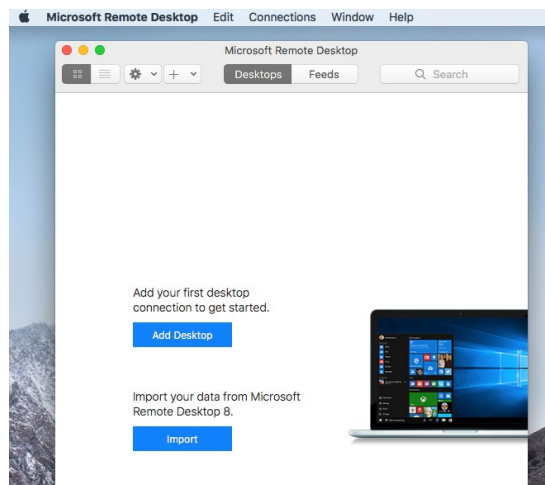
- c. Type your email address in the "To:" field, then click send.



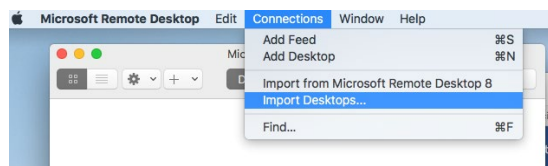
2. Open the email you sent yourself and download “RemoteDesktopGatewayConfig.rdp” file. This normally goes to your downloads folder
3. If you haven’t done so, install **Microsoft Remote Desktop 10** (MRD) from the App Store



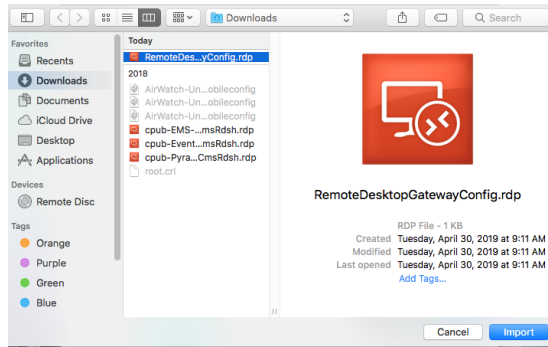
4. Launch MRD if it doesn't automatically open after installation



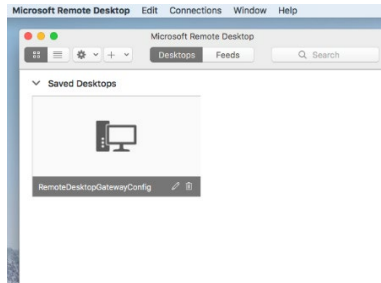
5. Click Connections on the Menu Bar and click Import Desktop



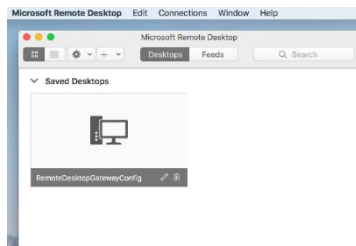
6. Navigate to your downloads folder, click on RemoteDesktopGatewayConfig.rdp and click Import



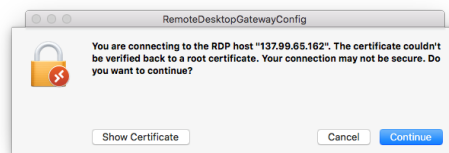
7. You should now see your Work Computer in the MRD Window.



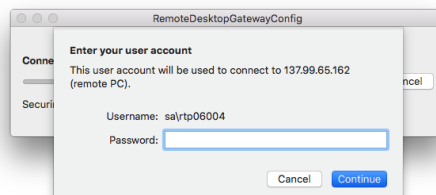
8. On the MRD window, double-click RemoteDesktopGatewayConfig.



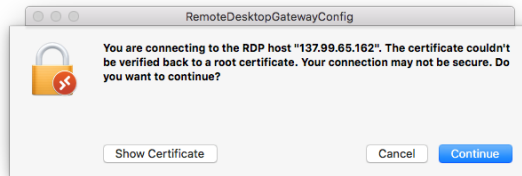
9. Click Continue (if prompted)



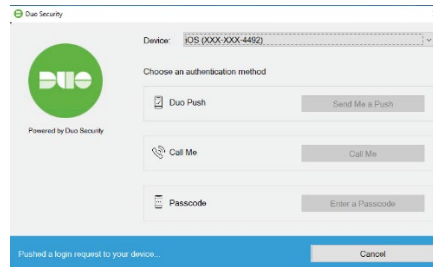
10. Enter your work computer password



11. Click Continue (if prompted)



12. Authenticate with DUO



13. You should now see your campus computer desktop

For additional assistance, contact SAIT

Monday - Friday
8:00am - 5:00pm
sait@uconn.edu
860-486-8992