Support Topic

Manually configure an Apple Computer to connect to your campus computer

FOR MAC OS VERSION 10.2.12 or newer

Instructions:

1. If you haven’t done so, install Microsoft Remote Desktop 10 (MRD) from the App Store

2. Launch MRD if it doesn’t automatically open after installation, then click Add Desktop

3. Under PC Name, type your computer name (ex., sait000xxxx.sa.uconn.edu)
4. Under User Account, click Add User Account
   a. Username, type SA\your netID
   b. Password, type your work computer password
   c. Friendly name, type Student Affairs Account
   d. Click Add

5. Friendly name, type UConn Work Computer

6. Under Gateway, click Add gateway
   a. Gateway name: rds.sa.uconn.edu
   b. Friendly name: Student Affairs Gateway
   c. User Account, select Student Affairs Account
   d. Click Add
7. Click Add

8. You should now see your UConn Work Computer in the MRD Window.


10. Click Continue (if prompted)

11. Enter your work computer password
12. Click Continue (if prompted)

13. Authenticate with DUO

14. You should now see your campus computer desktop

For additional assistance, contact SAIT
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8:00am - 5:00pm
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